

Telehealth Tips:

Assess whether or not Telehealth is appropriate for your client
Ask the client/family if they want to receive Telehealth services
Determine a new plan to include new duration and time per session/ per week*
Plan each session to address the IPC goals and objectives
Implement sessions in the utmost professional manner possible (**see additional tips below**)
Document in concise manner that identifies the client's goals and objectives as well as progress or non- progress towards goals based on IPC.

*DSA's will communicate their needs for modification of hours and time spent with clients versus the referral. DSA's will also communicate their preference for signature from client or other option.

Professional Telehealth Sessions include:

Room that is free from home distractions
Proper lighting
Professional/Appropriate Dress
Minimal clutter (visual distraction)
A background that is as professional as possible
Working microphone and video (test prior to session)
Sending a meeting invite 24 hours in advance and confirm
Preparation- possibly minute by minute session plan for each client/session
Limited Interruptions (turn off all cell phone/phone ringers)

For more detailed information visit - <https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/notification-enforcement-discretion-telehealth/index.html>

Covered health care providers that seek additional privacy protections for telehealth while using video communication products should provide such services through technology vendors that are HIPAA compliant and will enter into HIPAA business associate agreements (BAAs) in connection with the provision of their video communication products. The list below includes some vendors that represent that they provide HIPAA- compliant video communication products and that they will enter into a HIPAA BAA.

- Skype for Business / Microsoft Teams

As of 4/14/2020

- Updox
- VSee
- Zoom for Healthcare
- Doxy.me

- Google G Suite Hangouts Meet
- Cisco Webex Meetings / Webex Teams
- Amazon Chime
- GoToMeeting
- Spruce Health Care Messenger